



Christmas Holiday hours and rates 2020 - 2021

Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
23 December Office open normal business hours	24 December Office open 8.30 am to midday. Then usual after-hours rates	25 December Christmas call out rates apply	26 December Public Holiday call out rates	27 December After hours callout rates	28 December Public Holiday call out rates	29 December Holiday office hrs* then Usual after hours call out rates apply
30 December Holiday office hrs* then Usual after hours call out rates apply	31 December Holiday office hrs* then Usual after hours call out rates apply	1 January Public Holiday call out rates	2 January Public Holiday call out rates	3 January After hours callout rates	4 January Public Holiday call out rates	5 January Office open 8.30 am to 4 pm
6 January Holiday office hrs* then Usual after hours call out rates apply	7 January Holiday office hrs* then Usual after hours call out rates apply	8 January Holiday office hrs* then Usual after hours call out rates apply	9 January After hours callout	10 January After hours callout	11 January Normal business hours	12 January Normal business hours

Thursday 24 December - 8.30 am to Midday Standard after hours from Midday

Thursday 31 December - 8.30 am to Midday. Standard after hours from Midday

*Holiday office hours are 8.30am to 4.00pm for 29, 30 December 2020 and 5,6 7, & 8 January 2021

Normal business resumes on Monday 11 January 2021 (7.30 am to 5pm)

Standard Rates	After hours	Usual a/h Call Out Rates	Christmas Day Call Out Rates	Public Holiday Call Out Rates
\$132.25	Callout 1 st hour incl gst	\$295	\$695	\$615
\$25.00	After hour rate thereafter incl gst (@per quarter hour	\$34.5	\$34.5	\$34.5

Please be aware our callout charges are impacted by New Zealand employment law. If one of our staff is called out on a public holiday, we face additional costs (a day in lieu) for them having to work on that particular holiday.

If a plumber is called out on Christmas Day, he is taken away from his family therefore we give the plumber an extra bonus.

We have a minimum 1 hour charge, and thereafter per quarter hour

Please contact us on P: 0800 363 747 E: admin@rosssplumbing.co.nz W: www.rosssplumbing.co.nz