



## Christmas Holiday hours and rates 2021 - 2022

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<b>20 December</b> Normal business hours and after-hours rates	<b>21 December</b> Normal business hours and after-hours rates	22 December Normal business hours and after-hours rates	<b>23 December</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>24 December</b> Office opens 8.30 am to midday. Then usual after-hours rates	<b>25 December</b> Christmas day after hours callout rates	<b>26 December</b> Public Holiday call out rates
<b>27 December</b> Public Holiday call out rates	<b>28 December</b> Public Holiday call out rates	<b>29 December</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>30 December</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>31 December</b> Office opens 8.30 am to midday. Then usual after-hours rates	<b>1 January</b> Public Holiday call out rates	<b>2 January</b> Public Holiday call out rates
<b>3 January</b> Public Holiday call out rates	<b>4 January</b> Public Holiday call out rates	<b>5 January</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>6 January</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>7 January</b> Holiday office hours 8.30 am to 4pm and standard a/h rates	<b>8 January</b> Normal after-hours rates	<b>9 January</b> Normal after-hours rates

**Friday 24 December - 8.30 am to Midday After hours from Midday**

**Friday 31 December - 8.30 am to Midday. After hours from Midday**

**Holiday office hours are 8.30am to 4.00pm for 23,29 & 30 December 2021 and 5,6 7 January 2022**

**Normal business resumes on Monday 10 January 2022 (8.00 am to 5pm)**

### Rates:

	Standard Rates	Usual a/h Call Out Rates	Christmas Day Call Out Rates	Public Holiday Call Out Rates
First 30 minutes on site plus gst	<b>\$95.00</b>	<b>\$199.00</b>	<b>\$525.00</b>	<b>\$425.00</b>
15-minute increments plus gst	<b>\$25.00</b>	<b>\$40.00</b>	<b>\$40.00</b>	<b>\$40.00</b>

Please be aware our callout charges are impacted by New Zealand employment law. If one of our staff is called out on a public holiday we face additional costs (a day in lieu) for them having to work on that particular holiday.

We have a minimum 30-minute charge, and thereafter per quarter hour

Christmas day we pay our on-call plumber an extra bonus for leaving his family to do your job

**Please contact us on P: 0800 363 747 E: [admin@rosssplumbing.co.nz](mailto:admin@rosssplumbing.co.nz) W: [www.rosssplumbing.co.nz](http://www.rosssplumbing.co.nz)**